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welcome

At The Westin Casuarina Resort and Spa, Grand Cayman, we welcome you with sights, sounds and scents to stir your soul and replenish your spirit.

Leave the outside world behind and allow your senses to be elevated.

You have found your place to relax, revive and experience renewal.





Welcome to The Westin Casuarina Resort and Spa, Grand Cayman. We are delighted to have you here with us.

Our associates are here to anticipate your needs and help you get the most out of your stay. If there is anything that we can do to make your stay more memorable, simply touch the Service Express® button on your telephone, and inform us of your wishes.

Through our unique ambiance, personalized services and energizing amenities, The Westin Casuarina's goal is to create a sense-awakening experience that refreshes and de-stresses your mind and body.

Should we ever fall short of your expectations, immediate assistance is available through Service Express. We will quickly respond and endeavor to resolve any concern you may have.

Our wish is that you feel relaxed, restored and at your best.

Most sincerely,

Dan Szydowski

General Manager



at your fingertips

touch service express® on your telephone for further assistance

airport transportation

Taxis are the easiest way to get to and from the airport. Please dial "0" for Service Express for assistance.

bell service

Our Service Express attendants are available to assist you with your luggage needs 24 hours a day.

breathe westinSM

Pure, smoke-free environments in our hotel help sustain our guests' health and well-being. To ensure fresh air quality, a \$200 cleaning fee will be charged if we find evidence of smoking in your guestroom.

business center

Our Business Center is available for all of your office needs 24 hours per day. Services include printing and internet access. The Business Center is located on the lobby level. Please visit the Front Desk for faxes and photocopies.

café soleil

The Café proudly brews Buffalo Springs coffee and specialty beverages. The Café is located in our shopping arcade.

children's activities

Please refer to the section titled Westin Kids Club® for information on our program for children ages four to 12.

check-out

Check-out time is at 12:00 noon.

concierge

Our Concierge is delighted to provide you with information about Grand Cayman including restaurants, sports and entertainment venues and local attractions. Our Concierge Desk is located in the lobby next to the hotel's main entrance and can be reached by dialing extension 6014.

conservation program

Conserving the environment and empowering you to do so is vital to Westin. You can decide if sheets and towels require daily cleaning and directly reduce water, chlorine, detergent and energy consumption. To participate in our conservation program, do not display the "your choice makes a difference" card and keep towels you wish to re-use on towel racks. For fresh linens simply place the card, located on the guestroom desk, on your bed and leave towels that you wish to be replaced on the bathroom floor.

currency exchange

Available at the Front Desk (paper currency only). Unfortunately, we are unable to convert Cayman Island dollars back into US dollars.

do not disturb

Should you wish to ensure your personal peace, please place the "peace" sign on the outside of your room's door handle. To remain in tranquility, you may also contact Service Express to request blocking of telephone calls, or request a preferred time for your room to be serviced.

doctor/dentist

For a listing of local hospitals, physicians and dentists, please contact Service Express. For medical emergencies, press the Emergency button on your guestroom phone or dial 8-911.

emergency

Safety, security and emergency procedures are located at the end of this directory.

express check-out

For your convenience, use our Express Check-out option. On the morning of your departure a copy of your account will be placed under your door. Simply place your room key and the envelope in the Express Check-out box located by the Front Desk. Should you desire an additional copy of your hotel bill, please check the box indicating mail or email and provide us with your address, if different from what is shown.

at your fingertips

touch service express® on your telephone for further assistance

express mail/packages

Express mail and package service is available and may be arranged through the Front Desk or Concierge Desk. Service Express will notify you of any packages you may have received.

fax service

To send a fax, please visit the Front Desk. Unless otherwise requested, incoming faxes will be automatically delivered to your guestroom or suite. The hotel's main fax number is 345.949.5825. Please note there is a nominal fee for outgoing faxes.

fire procedure

Evacuation procedures and instructions are located at the end of this directory as well as on the back of your entry door.

fitness center

Please refer to the section titled WestinWORKOUT® for information on fitness facilities.

florist

Should you wish to order flowers, please visit the Concierge Desk or contact Service Express.

forgotten an item?

We will be happy to provide you with the following items, should you need them.

adapters/electrical converters	empty refrigerator	sewing kit
additional bed/bath linens	fan	shaving cream
auxiliary aids for disabled guests	feminine hygiene items	shoe mitt
raised toilet seat	first aid items	slippers
hearing impaired equipment kit	flower vase	telephone book
handheld shower attachment	hangers	toothbrush
tub guardrail / transfer bench / clamp	laundry detergent for hand-washables	toothpaste
bath gel	mouthwash	westin kids club® items
bathrobe	nail file	bedrails
bathroom scale	nail polish remover	board games
bed board	office supplies	books - variety
clothes brush	binder clips	appealing to range of ages (infant to 12)
collar stays	cellular phone charger	booster seat
comb	highlighter	bottle warmer
contact lens solution	paper clips	diaper genie
cotton swabs/cotton balls	printer/fax/copier	diapers and wipes
curling iron	post it pad	disposable baby blanket
deodorant	stapler	heavenly® crib
dehumidifier	plastic bags	high chair
disposable razor	plastic hangers	jogging stroller
	religious text	potty seat
	rollaway bed	step stool
	rubber bath mat	umbrella

at your fingertips

touch service express® on your telephone for further assistance

gift shop

The Gift Shop is located on the lobby level and offers a variety of sundry items. The Gift Shop is open from 8:00 a.m. to 8:00 p.m.

hair dryers

Hair dryers are provided for your use in each guest bathroom.

housekeeping

Our housekeeping staff is scheduled to service your guestroom or suite between 8:30 a.m. and 5:00 p.m. Should you require service outside these hours or at a specific time during your stay, please contact Service Express.

ice

Ice machines are located on each floor adjacent to the elevator landing. Or you may contact Service Express to have ice delivered to your guestroom.

in-room dining

Nourishing and delicious meals and snacks are available 24 hours a day. You will find in-room dining menus in the section on the reverse of this directory titled "feed the body, nourish the soul."

in-room safe

Each guestroom and suite is equipped with a safe located in the closet. Follow the instructions located on the safe. Safe-deposit boxes are available at the Front Desk.

in-room spa

Feed the body, nourish the soul your mind, body and spirit in the privacy of your room. Open your door to an in-room Swedish, deep tissue with Westin's White Tea™ or unscented signature products. Our inspiring flower ritual and healthful delicacies enhance all treatments. Contact Service Express for more information or to order your private spa.

instant awardsSM

The Starwood Preferred Guest® program allows you to redeem Starpoints® for instant indulgences at the hotel, from a relaxing massage to a nourishing dinner and more. Contact Service Express to redeem your points today.

internet access

The Westin Casuarina is proud to offer both wireless and hard-wired internet connection for a nominal fee. Simply plug into the cable located on top of your night stand or access wireless through the internet browser on your computer. Please contact Service Express for additional information or assistance.

language services

With our multilingual staff, we are able to assist guests in numerous languages. Contact Service Express for assistance.

laundry/dry cleaning

For collection of dry cleaning or laundry, please contact Service Express. We offer same day service Monday through Saturday. Pickup is at 9:00 a.m. for return by 6:00 p.m. There is no pick-up on Sundays or national holidays.

limousine

The Concierge Desk will be pleased to assist with your limousine requirements.

lost and found

The housekeeping department holds all lost and found articles. Please inquire by contacting Service Express.

luggage assistance

Our Service Express attendants are available to assist you with your luggage needs 24 hours a day.

mail

Outgoing mail with appropriate postage may be left at the Front Desk or Concierge Desk. If you require postage stamps, you may purchase them at the Front Desk. Incoming mail and packages are delivered directly to guestrooms upon receipt. Should an item arrive at the hotel before you, a note is put in your file and the item is held by the hotel until you arrive.

at your fingertips

touch service express® on your telephone for further assistance

maps/running maps

Maps of Grand Cayman are available at the Concierge Desk. To help you maintain your running or walking routine, **Runner's World** magazine has created 3-mile and 5-mile routes from our hotel. Pick up a pocket-sized jogging map at the Front Desk or Concierge Desk.

massage

We can assist with arranging a massage at our Hibiscus Spa on the north end of the resort or in the privacy of your guestroom or suite through our in-room spa program. Please contact Service Express or the Concierge Desk for current rates and appointments.

medical services

For a listing of local hospitals, physicians and dentists, please contact Service Express. For medical emergencies, press the Emergency button on your guestroom phone or dial 8-911.

messages

Touch the Messages button on your in-room phone.

movie

For local cinema and theater listings, visit our Concierge Desk or contact Service Express.

parking

Self-parking is available at no charge.

photocopying

Photocopying is available through the Front Desk for a nominal fee.

printing

The Business Center is available for your printing needs.

refreshment center

Each guestroom and suite features a stocked Refreshment Center conveniently located in the dresser. Charges are applied directly to your hotel account. Please refer to the price list or contact Service Express for additional information. Note: Please do not utilize the Refreshment Center for personal storage items.

restaurants

For recommendations and reservations, touch Service Express® or contact the restaurant directly.

Casa Havana latino and international cuisine. Reminiscent of the Caribbean's colonial plantation houses, Casa Havana offers an incomparable fine dining experience in an impeccable beachfront setting. Dine outside overlooking seven mile beach or in the comfort of our air-conditioned dining room. Casa Havana is one of only two 4 diamond rated restaurants in the Cayman Islands and one of only 13 in the Caribbean. A diverse menu, prepared by award winning international chefs, offers such succulent selections as certified angus beef™ and macadamia nut crusted sea bass. An elegant selection of desserts, such as bananas foster and roasted sweet potato mousse, will complement your menu choice.

Our international wine assortment will dazzle you with boutique selections from California and great vintages from Italy and Australia. *The Wine Spectator* has rated the wine list the "award of excellence" since 2000. Dinner is served nightly from 6:00 p.m. until 10:30 p.m. Reservations strongly recommended. Attire is smart casual, jackets optional for men.

Ferdinand's Caribbean and continental cuisine. Ferdinand's Caribbean Cafe is the Westin Casuarina Resort's only restaurant offering breakfast, lunch and dinner service. Our premium breakfast buffet is the island's most extensive. Lunch and dinner menus offer a variety of selections to suit the entire family with an international and Caribbean flair. Seafood and succulent steaks are featured daily in Ferdinand's bright airy dining room or on the patio overlooking the crystal clear waters of the Caribbean sea.

Breakfast is served 7:00 a.m. to 11:00 a.m., Monday through Saturday and 7:00 a.m. to 10:30 a.m. on Sunday. Lunch is served 12:00 noon to 2:30 p.m., Monday through Saturday. Dinner is served 5:30 p.m. to 10:30 p.m., nightly. Sunday brunch is served 11:30 a.m. to 3:00 p.m. Enjoy latino and international cuisine in a sophisticated Caribbean setting.

at your fingertips

touch service express® on your telephone for further assistance

The Westin Sunday Brunch the most frequented Sunday event in the Cayman Islands. Our brunch includes a comprehensive breakfast selection with omelet station, international salads, smoked trout and salmon, raw bar with oysters, fresh shrimp, sushi/sashimi, cold deli selection, dim sum and pasta station, an array of main courses including certified angus beef™, seafood, Caribbean fish, international cheese and a world class dessert table. The brunch features fresh Tropicana juice, Marwood Estate brut champenoise, coffee, tea and decaffeinated coffee. Please note that the breakfast service in Ferdinand's will end at 10:30 a.m. prompt. Only brunch is available in the restaurant on Sundays from 11:30 a.m. to 2:30 p.m. Buffet closes at 3:00 p.m. The restaurant reopens for dinner 5:30 p.m. Identification will be required from anyone who appears under the age of 25 in order to receive alcoholic beverages. Reservations are strongly recommended. Touch 6017.

Tortugas salads, hot paninis, wraps and beverages delivered to your lounge chair. Enjoy fresh sandwiches and Caribbean style shrimp at the ocean front and poolside Tortugas. While on the beach or between swims in the pool, have your food or beverage served to your lounge chair. Only steps from the beach, you will find shade from the sun at Tortugas. Open daily from 11:00 a.m. to 5:00 p.m.

"Lula Lounge" vast selection of spirits and Cuban cigars. Have your cocktail before dinner or just relax in the grand lobby bar with a view of the Caribbean sea and our island's beautiful sunsets. Most evenings, our featured pianist will help you unwind. The drink list includes premium wines by the glass and an extensive selection of single malts and cognacs. Ask our world-class bar professionals for a special introduction of Cuban cigars and Caribbean drink specials. Open daily 10:00 a.m. to 12:00 midnight.

The Beach Bar swim up for cocktails and soft drinks. Unwind at our swim-up pool bar a perfect location for a daiquiri, rum punch or one of your favorite tropical swirl cocktails. The bar also offers all your non-alcoholic favorites as well as bottled waters to keep you cool in the sun. Open daily from 10:00 a.m. to 7:00 p.m.

room service

Nourishing and delicious meals and snacks are available 24 hours a day. You will find in-room dining menus in the section on the reverse of this directory titled "feed the body, nourish the soul."

safe-deposit box

Safe-deposit boxes are available at no charge through the Front Desk, subject to availability (Also note that each guestroom and suite is equipped with an in-room safe at no charge.)

sales and catering office

For conventions, meetings and special events information, contact Service Express for connection to a sales representative.

security

Please review the safety and security procedures located at the end of this directory.

service express

Our Service Express associates are here to assist you with any need you may have. No need to concern yourself about which department can be of assistance to you, just touch the Service Express button and your requests will be swiftly addressed.

shoe shine

Service Express provides shoe shine for a nominal fee. Please refer to the instructions card inside your guestroom closet for more information.

shopping

Please call or visit our Concierge Desk for information on local retailers and nearby shopping malls.

special requests

Please refer to the section titled "forgotten an item?" for a list of items available upon request.

sports

For information on schedules of local sporting events, contact our Concierge Desk. Similarly, you may obtain information on golf, fishing and other outdoor sports.

stamps

Postage may be purchased at the Front Desk.

at your fingertips

touch service express® on your telephone for further assistance

taxis

Contact Service Express to have a taxi pre-arranged.

television guide

2 ABC	9 Disney Channel	16 FX
3 CBS	10 HBO	17 FOX News
4 NBC	11 Cinemax	18 Westin Grand Cayman Channel
5 Discovery Channel	12 SPG Channel	19 Westin St. Maarten Channel
6 A&E	13 FOX	
7 CNN	14 CNBC	
8 ESPN	15 USA	

travel

Contact the Concierge Desk for airline confirmation, maps and other aspects of travel.

turndown service

Turndown service is available upon request.

unwindSM... a westin evening ritual

Let the evening begin. Transform from energized day to smooth, revived night with our ambient gatherings. Unwind's expansive candle-lit space, alive with transporting sounds, innovative cuisine and cocktails will recharge you for what's to come. Unwind Tuesday through Saturday, 6:00 p.m. to 8:00 p.m. in the lobby.

voicemail

For voicemail retrieval, simply touch the Messages button on your telephone. Please contact Service Express if you experience any difficulty in retrieving messages.

wake-up call

Contact Service Express to arrange a wake-up call.

westin at home

Bring Westin's luxury and well-being home. Enjoy a deep, restful sleep and sensuous surrounds with our renowned Heavenly® line and other divine home products. From Heavenly® boudoir pillows and dreamy duvets, to aromatic White Tea candles and downy dog beds, take home the best of your rejuvenating stay. Simply order from your in-room catalog or visit westin.com/store.

westin kids club®

Children have much to explore at Westin. Kids ages four to 12 receive adventure-bound amenity bags (infant check-in bags available, too), access to stimulating Westin Discovery RoomsSM and fun off- and on-site activities for all levels of curiosity.

westin vacation ownership

Imagine experiencing a lifetime of inspiring vacations in the comfort of a studio, one-, two- or three-bedroom villa surrounded by an exhilarating resort setting. With Westin Vacation Ownership your retreat is intuitively designed with every comfort and convenience, including full kitchens and separate living rooms. For more information and to begin a lifetime of personal renewal, please call 888.293.9189.

westinWORKOUT®

No need to leave behind your fitness regimen when you travel – enjoy the facilities of our WestinWORKOUT (located off the pool deck) 24 hours a day. Facilities include treadmills, stationary bikes, free weights and weight stations. Or, ask about a WestinWORKOUT guestroom and enjoy use of a treadmill or bike in the comfort and privacy of your room.

starwood preferred guest®

call and join today; u.s. and canada (toll free) 888.625.4988
outside the u.s. and canada (global toll free) 800.325.5555 or visit spg.com

our preferred guest program

The Starwood Preferred Guest program allows you to engage in extraordinary experiences and enjoy rewards and recognition anywhere you travel. This program unites seven distinguished hotel brands spanning more than 825 hotels and resorts in over 95 countries, a scope of worldwide destinations that's unequaled.

indulge in free nights

Starwood Preferred Guest has no blackout dates on Free Night Awards. If a standard room is available, consider it yours. Enjoy the freedom to travel when and where you wish, from Chinese New Year in Hong Kong to Carnival in Rio de Janeiro.

earn with ease

Possibilities multiply with the ability to earn two Starpoints® for every eligible U.S. dollar spent, including dining in our hotels even when you're not staying with us as a guest. Starpoints may be redeemed for an incredible range of rewards.

fly free

You may transfer Starpoints to most major airlines on a 1-to-1 basis. Plus when you transfer 20,000 Starpoints, you'll receive 5,000 bonus Starpoints.

experience instant awardsSM

On-the-spot indulgences at the hotel, from a massage to dinner and more can be attained instantly through the redemption of Starpoints.

SPGmoments.com

Once-in-a-lifetime opportunities are at your fingertips with Moments by Starwood Preferred Guest. Simply redeem Starpoints to bid on exclusive events such as backstage passes, a walk down the red carpet at a movie premiere or golf with a PGA pro.

thelobby.com by starwood preferred guest

Expand your knowledge of travel-related topics including local hot spots, hotel openings, packing tips and more at thelobby.com, updated every day.

the starwood preferred guest credit card from american express

Earn rewards even faster. Apply today and get 10,000 Starpoints with your first use. P.S. It really is that good. Learn more at americanexpress.com/spghotel or call 1.800.344.4057.

airline information

Air Canada	888.247.2262
Air France	800.237.2747
Air New Zealand	800.262.1234
AirTran Airways	800.247.8726
America West	800.235.9292
American Airlines	800.433.7300
BWIA West Indies Airways	800.538.2942
British Airways	800.247.9297
Cayman Airways	800.422.9626
Comair	800.221.1212
Continental Airlines	800.525.0280
Delta	800.221.1212
Emirates	800.777.3999
Frontier Airlines	800.432.1359
Iberia Airlines	800.772.4642
Japan Airlines	800.525.3663
JetBlue Airways	800.538.2583
KLM Royal Dutch Airlines	800.225.2525
Korean Air	800.438.5000
Lufthansa	800.645.3880
Mexicana Airlines	800.531.7921
Northwest	800.225.2525
Saudi Arabian Airlines	800.472.8342
Singapore Airlines	800.742.3333
Southwest Airlines	800.435.9792
Spirit Airlines	800.772.7117
Swiss International	877.359.7947
United Airlines	800.241.6522
U.S. Airways	800.428.4322
Virgin Atlantic Airways	800.862.8621

discover & explore

natural beauty and cultural richness await

tours

Our Concierge will be happy to arrange a tour tailored to your tastes and time constraints. Below are just a few of the many tours – including phone numbers when available, if you prefer to call direct. For more information and reservations, please call our Concierge at 6014.

boatswain's beach and the turtle farm

Located in the western coast of Grand Cayman, Boatswain's Beach is one of the islands, most popular and unique attractions. Within this 23 acre marine park you will find an eclectic mix of creatures ranging from quiet turtles, cheeky birds, wily iguanas and shy sharks. Make sure to bring your swim suit so you can enjoy the 1.3 million gallon salt water snorkel lagoon where you can come face to face with vibrant marine life. West Bay, Grand Cayman. Call 345.949.3894 for more information.

queen elizabeth II botanic park

The Queen Elizabeth II Botanic park is a joy to behold. Here, 65 acres of lush, tropical beauty abound with nature. Here you will discover plants and trees of all shapes and sizes, as well as fascinating wildlife. Facilities include restroom, refreshments, and gift shop. Call 345.947.3558 for more information.

pedro st. james

Pedro St. James is Cayman Islands' birthplace of democracy. Situated in lovely savannah, it is Cayman's most important heritage attraction and its first national landmark. Tourists can enjoy the living heritage museum, personalized tours, a multi sensory 3-d theatre, and the Hurricane Ivan Memorial. Call 345.947.3329 for more information.

rum point

Located on the north side of the island approximately 45 minutes from Seven Mile Beach you will find Rum Point. Here you can swim, snorkel, shop, eat or just relax in a hammock or lounge chair. See Concierge for transportation and directions.

butterfly farm

At the butterfly farm you can walk among the rare and exotic butterflies from all around the world flying freely in the tropical garden. Guided tours, restrooms and gift shop available. Call 345.946.3411 for more information.

red sail sports

Red Sail Sports dive shop is located on the beach and is open from 7:00 a.m. to 5:00 p.m. There is a Concierge Desk in the lobby where you can book all your water activities from 7:30 a.m. to 5:00 p.m. Red Sail Sports offers a complete dive/watersports center offering scuba diving, snorkeling, mototized and unmotorized watersports, as well as guided excursions and sailing cruises. Some samples of their extensive watersports menu include:

Stingray City lunch/snorkel sail The four hour trip takes you to famous Stingray City, where you can snorkel in 12' of water and play with Cayman's amazing southern stingrays. Discover the spectacular coral and friendly fish found in a shallow reef during your second stop.

Stingray City sandbar afternoon sail This 3 1/2-hour afternoon trip makes one stop in the shallow waters of exciting Stingray City sandbar.

Sunset sail Catch a beautiful Cayman sunset on this two hour cruise. Sip a refreshing cocktail from the cash bar as you enjoy the cool Caribbean breeze.

Boat dives A daily variety of boat dives are available for certified divers. See the dive shop or Concierge Desk for a list of days and times.

Watersports rentals Sunfish sailboat, banana boat rides, kayaks, waverunners, waterskiing.

Exclusive group charters Catamarans are available for charter for special occasions such as weddings, birthdays, private dinners or parties.



safety, security &
emergency procedures

safety & security procedures

Please take a moment to review the following information regarding safety and security. If you have any questions regarding our procedures, please contact Service Express®.

room key

Safeguard your room key as you would your residence key. If you lose your room key or it is stolen, report to the Front Desk immediately. Deposit your room key at the Front Desk or in the Express Check-out box when checking out. Do not leave your key in your room.

room doors and windows

Your room door is equipped with a double locking system. Lock your door from the inside while occupying your room. For additional safety, use the safety latch. Be sure your guestroom door is locked and secure openings to balconies or patios before retiring or leaving your room.

safe-deposit boxes

Do not keep valuables in your room. Complimentary safe-deposit boxes are available at the Front Desk. Do not leave any valuables inside parked vehicles.

in-room safe

For your convenience, complimentary in-room safes are located in each Westin guestroom below the nightstand. Under state law, the hotel is not responsible for loss unless articles are stored in safe-deposit boxes at the Front Desk.

admittance

Never admit repairmen or strangers without checking with management. Never admit persons with unsolicited deliveries.

your plans

Do not reveal the name of your hotel or room number to strangers. Never discuss your plans for staying away from the hotel in front of strangers.

checking in/checking out

Do not leave your luggage unattended while checking in or out.

If at anytime during your stay you notice anything of a suspicious or alarming nature, or have need of any special assistance, please contact the management.





emergency procedures

For your safety, The Westin Casuarina Resort and Spa, Grand Cayman is equipped with the latest in fire protection systems. Please be prepared. Know the location of stairway exits and fire alarms.

IN CASE OF FIRE, DO NOT USE ELEVATORS.

If you discover fire or smoke in your room:

- Call the fire department (8-911) and give them your location (name, address, room number).
- Call Service Express®.
- Take your room key, exit the room and close the door behind you.
- Alert others in the area.
- Activate the nearest fire alarm.
- Walk to the nearest stairway and exit the building (DO NOT USE THE ELEVATORS).
- If smoke is present, stay low.

If you are ordered to evacuate your room and the door is NOT HOT:

- EXIT WITH CAUTION: Feel the door. If the door is NOT HOT, open it slightly and look in both directions for the nearest exit sign.
- Take your room key, exit the room and close the door behind you.
- Walk to the nearest stairway and exit the building (DO NOT USE THE ELEVATORS).

If you are ordered to evacuate your room and the DOOR IS HOT:

- DO NOT OPEN THE DOOR.
- Call the fire department (8-911) and give them your location (name, address, room number).
- Call Service Express.
- Stuff wet towels or clothes under the door and in air vents to keep out smoke and fumes.
- Remain calm and wait for further instructions. If you cannot exit, your room is the safest place to be.
- If you think you need to open a window for air, and you are above the ground floor, avoid breaking the window because you may need to close it to keep smoke out later.

